

| Week beginning: 19-11-2018                                                                                                     |                      |                            |         |           |          |        |          |
|--------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------------|---------|-----------|----------|--------|----------|
| FAR NORTH LINE - Southbound                                                                                                    |                      |                            |         |           |          |        |          |
|                                                                                                                                |                      | Minutes late at Inverness: |         |           |          |        |          |
| Train                                                                                                                          | Due at Inverness     | Monday                     | Tuesday | Wednesday | Thursday | Friday | Saturday |
| 0614 ex Ardgay                                                                                                                 | 0743                 | 1E                         | RT      | 1L        | RT       | RT     | 2E       |
| 0626 ex Lairg                                                                                                                  | 0812                 | 5L                         | 1E      | RT        | 1E       | 1E     | RT       |
| 0618 ex Wick                                                                                                                   | 1035                 | cancelled + #              | RT      | 15L       | 4L       | 1E     | RT       |
| 0802 ex Wick                                                                                                                   | 1226                 | RT                         | RT      | 25L       | 11L      | 5L     | RT       |
| 1551 ex Invergordon                                                                                                            | 1646                 | RT                         | 1L      | 3L        | 4L       | 1E     | RT       |
| 1234 ex Wick                                                                                                                   | 1702                 | 2L                         | RT      | 2L        | 3L       | RT     | RT       |
| 1600 ex Wick                                                                                                                   | 2010                 | RT                         | n/r     | 5L        | 2L       | n/r ^  | RT       |
| 1928 ex Ardgay                                                                                                                 | 2057                 | cancelled throughout #     | 1L      | RT        | RT       | n/r    | 2E       |
| 2221 ex Tain                                                                                                                   | 2331                 | n/r                        | RT      | 8L        | 1E       | 1E     | 1E       |
| 0048 ex Tain FSO                                                                                                               | To Muir of Ord 0131a | n/a                        | n/a     | n/a       | n/a      | RT     | RT       |
| ^ 7L at Rogart. # shortage of crew. + terminated at Lairg. Also, Monday and Friday, Dingwall locals cancelled throughout (x4). |                      |                            |         |           |          |        |          |

|                             |                                                             |                  |
|-----------------------------|-------------------------------------------------------------|------------------|
| OVERALL WEEKLY PERFORMANCE: | 53% on time or early. (64.2% Southbound - 38.6% Northbound) | 10 CANCELLATIONS |
|-----------------------------|-------------------------------------------------------------|------------------|

|                                                              |     |
|--------------------------------------------------------------|-----|
| OVERALL ON TIME OR LESS THAN 5 MINUTES LATE AT DESTINATION : | 77% |
|--------------------------------------------------------------|-----|

| FAR NORTH LINE - Northbound                                                                                                       |              |                      |                              |         |                    |          |           |          |
|-----------------------------------------------------------------------------------------------------------------------------------|--------------|----------------------|------------------------------|---------|--------------------|----------|-----------|----------|
|                                                                                                                                   |              |                      | Minutes late at destination: |         |                    |          |           |          |
| Departing Inverness at:                                                                                                           | Destination: | Due at destination:  | Monday                       | Tuesday | Wednesday          | Thursday | Friday    | Saturday |
| 0700                                                                                                                              | Wick         | 1131                 | cancelled ‡ #                | 4L      | Thurso cancelled § | 15L      | 4L        | 5L       |
| 1041                                                                                                                              | Wick         | 1456                 | 4L                           | 3L      | Thurso cancelled ~ | 9L       | 8L        | 4L       |
| 1400                                                                                                                              | Wick         | 1822                 | 5L                           | 4L      | 9L                 | 3L       | 9L        | 6L       |
| 1450                                                                                                                              | Invergordon  | 1541                 | RT                           | RT      | RT                 | RT       | RT        | RT       |
| 1712                                                                                                                              | Ardgay       | 1839                 | cancelled throughout #       | RT      | RT                 | RT       | RT        | RT       |
| 1830                                                                                                                              | Wick         | 2252                 | n/r                          | 6L      | RT                 | 2E       | 1L        | 3L       |
| 2107                                                                                                                              | Tain         | 2217                 | 1L                           | RT      | 7L                 | RT       | 1L        | RT       |
| 2333 FSO                                                                                                                          | Tain         | 0043                 | n/a                          | n/a     | n/a                | n/a      | 1L        | 2E       |
| Caledonian Sleeper from Euston                                                                                                    |              | (due Inverness 0839) | 5L                           | 2E      | 3E                 | 3E       | 5L        | 4E *     |
| Highland Chieftain from Kings Cross                                                                                               |              | (due Inverness 2004) | 5L                           | 53L     | 3L                 | 3L       | cancelled | bus      |
| ‡ started from Lairg (31L) and Thurso cancelled (37L at GGJ). § 31L at Helmsdale. ~ 22L at GGJ. # shortage of crew. * via Dundee. |              |                      |                              |         |                    |          |           |          |

M.G.W. 25-11-2018