Week beginning: 25-11-2019		Minutes late at Inverness:							
Train	Due at Inverness	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
0614 ex Ardgay	0743	<b>2</b> E	RT	RT	cancelled throughout §	1E	RT		
0626 ex Lairg	0812	RT	RT	RT	cancelled throughout §	1L	1L		
0618 ex Wick	1035	RT	RT	cancelled ø	10L	1E	cancelled		
0802 ex Wick	1226	2L	4L	34L	7L	1E	1E		
1551 ex Invergordon	1646	2L	56L	cancelled throughout <i>g</i>	<b>3L</b>	3L	1L		
1234 ex Wick	1702	8L	cancelled ^	2E	Thurso cancelled	3L	4L		
1600 ex Wick	2010	1L	10L	cancelled *	RT	RT	RT		
1928 ex Ardgay	2057	2L	cancelled throughout ~	RT	RT	RT	RT		
2221 ex Tain	2331	20L	1E	RT	RT	RT	cancelled ~		
0048 ex Tain <b>FSO</b>	To Muir of Ord 0131a	n/a	n/a	n/a	n/a	1E	RT		
§ obstruction on	line. Ø started from La	airg. 🕇 broken	down train. 🏾 🖉 problem with o	on-board safety systems. 🔺	terminated at Dingwall (57	L). * started	from Helmsdal		
due to a points failure	. ~~ started from Inver	gordon.							
OVERALL WEEKLY PERI	ORMANCE: 47%	on time or ear	ly. (46.4% Southbound - 4	7.7% Northbound)	18 CANCELI	ATIONS			

OVERALL ON TIME OR LESS THAN 5 MINUTES LATE AT DESTINATION :	68%		Trolleys continue to be cancelled daily.
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			FAN	NORTH LINE - North	bound			1
Minutes late at destination:								
Departing Inverness at:	<b>Destination:</b>	Due at destination:	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
0700	Wick	1131	2L	2L	3L	Thurso cancelled ^^	RT	1L
1041	Wick	1456	RT	6L	cancelled ++	10L	1L	RT
1400	Wick	1822	5L	12L	26L	RT	1E	2E
1450	Invergordon	1541	RT	2L	cancelled throughout **	RT	RT	RT
1712	Ardgay	1839	4L	cancelled throughout ~	RT	RT	RT	RT
1831	Wick	2252	RT	cancelled +	3L	13L	cancel ‡	Cancelled throughout
2106	Tain	2216	18L	RT	RT	RT	RT	Cancelled throughout
2333 <b>FSO</b>	Tain	0043	n/a	n/a	n/a	n/a	1E	1L
Caledonian Sleeper from Euston		(due Inverness 0842)	5E	45L	6E	Cancelled throughout	21L	1E
Highland Chieftain from Kings Cross		(due Inverness 2005)	7L	6L	1L	4L	10L	56L

at Lairg (points, then obstruction). ‡ terminated at Helmsdale (started 30L – problem with the train). # shortage of crew. z (fault on this train).

M.G.W. 01-12-2019