

# THE FRIENDS OF THE FAR NORTH LINE



**Cairdean Na Loine Tuath**  
*the campaign group for rail north of  
Inverness - lobbying for improved  
services for the local user, tourist  
and freight operator*

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Transport Focus  
For ScotRail

Ian Budd  
Convener  
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## **ScotRail Ticket Office Consultation**

### **The Role of Ticket Offices – FoFNL Response - Addendum**

Since sending in FoFNL's response to ScotRail's Ticket Office Consultation yesterday there is a further comment we wish to add.

Part of the text on the notice of possible changes posted on Dingwall Station reads, *"The changes proposed to the hours of this station may potentially impact the following: Reduced period of time the waiting area will be accessible."*

On cold, wet or windy days, this can severely impact on the comfort of passengers and put ScotRail in a very 'uncaring' light, especially since the locked waiting area will be tantalisingly visible. The feeling that this has been done to save a comparatively small sum of money will be inescapable.

Ian Budd

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